



**ENERGY**  
**STORMSAVER**  
*Lifetime Warranty*

Transferable

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### VINYL WINDOWS AND DOORS

As the manufacturer Custom Window Systems, Inc. ("CWS") warrants to the original owner that every ENERGY STORMSAVER Vinyl Window and Door shall be free of material defects in manufacturing and/or materials for the period specified below. This warranty applies to the windows and doors under normal use and service, subject to the conditions and limitations herein listed, and for only so long as the original owner owns the windows and doors. Please see the "Commercial Applications" section of this warranty for coverage on products installed in rental or commercial properties. **CWS' LIABILITY UNDER THIS WARRANTY SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF NONCONFORMING GOODS OR PARTS, AT CWS' OPTION. CWS SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES THAT MAY ARISE OUT OF A CLAIM FOR BREACH OF THIS WARRANTY. WE MAKE NO OTHER WARRANTY OR GUARANTEE, EITHER EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES FOR MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE TO THE ORIGINAL PURCHASER OR ANY SUBSEQUENT USER OF THE PRODUCT.**

This warranty covers only those manufacturing and material defects as specified herein and does not include defects or damages attributable to improper installation and/or application of product, use or maintenance; normal weathering; highly corrosive environments; defects or damages caused by accident, fire, flood, acts of God, multiple storms, water intrusion caused by wind-driven rain due to high wind events, vandalism, riot or civil disorder; building settlement or structural failures of walls or foundations; stresses resulting from localized heat which causes excessive temperature differentials over glass surface edges, or occurrences beyond CWS' control.

This warranty shall be null and void if harmful solvents are used to clean the frame and/or sash members, or if the frame and/or sash members are painted or coated in any way; or if any other "aftermarket" products are applied to the ENERGY STORMSAVER product such as films. Caulking is used on some installations to seal the frames (or trim package) against water or air penetration. Caulking is not considered a part of the CWS product and therefore, is not covered under this warranty. Caulking is normally considered a maintenance responsibility of the owner.

**CWS' SOLE RESPONSIBILITY UNDER THIS WARRANTY IS LIMITED TO REPAIRING OR REPLACING (COLOR MAY VARY DUE TO AGE, WEATHERING OR DIE LOT DIFFERENCES), FREE OF CHARGE OR AT A PRORATED PRICE PER GUIDELINES OF THIS INSTRUMENT, ANY PART OR PARTS OF THE WINDOWS THAT DO NOT COMPLY WITH THE TERMS OF THIS WARRANTY. THE ORIGINAL WARRANTY PERIOD SHALL NOT BE EXTENDED BY SUCH REPAIR OR REPLACEMENT.**

CWS reserves the right to discontinue or change the design and specification of any product it manufactures. Should the component of the window/door originally installed not be available, CWS shall have the right to substitute such part determined by CWS to be of equal quality and performance.

#### **Vinyl Frame**

The vinyl components of the frame/sash members are warranted against defects resulting in blistering, chipping, cracking, peeling, corroding or pitting for a lifetime after the date of delivery by CWS. If such defects occur, CWS will provide replacement parts at no charge.

#### **Stress Cracks**

In products specifically covered by this warranty, CWS warrants against stress cracks in heat strengthened glass for the lifetime of such glass, and for a period of 12 months after the date of delivery by CWS for annealed glass. Stress cracks in glass panels can result from natural settlement or extreme thermal changes between inside and outside temperatures. In the event of a stress crack during the applicable warranty period, CWS will ship a replacement panel to the original owner at no cost.

#### **Insulating Glass Unit**

The sealed glass component is warranted to be free of defects resulting in material obstruction of vision or film formation caused by dust or moisture in the dead air space of a sealed unit for a lifetime after the date of delivery by CWS. In the event of glass failure during the applicable warranty period, CWS will ship a replacement panel to the original owner at no cost.

#### **Laminated Glass Unit**

The glass is warranted to be free of defects in materials and workmanship that cause delamination for the life of the product, except for products which use PVB interlayer which are warranted for a period of twenty (20) years, from the date of delivery by CWS. In the event of glass failure during the applicable warranty period, CWS will ship a replacement panel to the original owner at no cost.